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April 2, 2010

Mr. Kim Anderson Portland District Manager, USPS PO Box 3609 Portland, Or 97208-3609

Regarding: Investigation of Suspended Post Offices Docket PI2010-1

Dear Sir,

The additional closure notice received by all customers of Crescent Lake Postal Service is confusing and once again demonstrates the lack of appropriate procedures from 2005 through 2010. It makes no sense to our Fire District to have the USPS ignore the on going failures of service and inefficient processing of mail. The greatest example for confusion for a Fire District is to have two Fire Districts identified as 97733. We still have our neighboring Fire District receive our mail and we receive their mail. We had grant awards for \$19,000 misdirected and thought lost in the recent months. In addition we rely on timely notifications for changes to security procedures and emergency services. These continue to be a problem. To have the USPS suggest that the solution under one shared zip code is efficient is based upon a flawed mail sort system.

Furthermore to conclude that mail sorted via Portland, then Bend and finally Crescent is efficient for Crescent Lake does not consider the elimination of the Crescent mail sort and instead pass Crescent Lake mail directly to the HCR. This would allow the elimination of a Crescent sort function and allow the direct sort from Bend to a unique zip code for Crescent Lake. That would be much more efficient, less costly and eliminate any confusion with using the same zip code. We repeat our position that the process put forth by the USPS is short sighted and ignores the positions put forward by the postal patrons. You may as well tell us that you do not care what we feel is effective or efficient. The patron's positions do offer reasonable alternatives and shouldn't be ignored.

I agree that it is unfortunate we disagree on what is effective and efficient but there is no restraining factor in using a unique zip code. It certainly is manageable, doable and can be facilitated by the mechanical methods available to the USPS.

Sincerely,

Richard R. Carlson, Secretary Central Cascades Fire & EMS

Cc. Postal Regulatory Commission